

Warranty

Lush Lighting, Inc. brand products provide warranty against defective materials and/or workmanship to the original owners from the date of original purchase for the first three years of ownership. In the event of defective materials and/or workmanship, Lush Lighting, Inc. will (without charge for parts or labor) repair or replace, the defective product. A Return Merchandise Authorization (RMA) must be requested prior to returning any Lush Lighting, Inc. products. Repairs will be complete within 14 days from arrival of the defective product. Lush LED's that require repair within 90 days are replaced with new lights. Lush LED's that are less than a year old are usually replaced with a certified refurbished light. Lush LED's with two to three years use are repaired and returned. We care about your success and take pride in offering excellent service. All repair work is performed at Lush Lighting, Inc. headquarters in Niles, Michigan. With proper proof of sale Lush LED warranty can be serviced by the place of purchase or through Lush Lighting, Inc. directly. All warranty repairs are free of charge.

Warranty does not apply to damage resulting from improper care, housings that have been opened, misuse, or normal wear and tear, which includes, but is not limited to, improper installation and/or failure to provide reasonable and necessary ventilation.

If product is returned for warranty repair and found not eligible for warranty or found working, the customer is responsible for shipping and/or repair charges. Repair charges include parts and labor. Lush Lighting, Inc. labor charges are \$50 an hour with most repairs being complete within 1 hour.

Contact Lush Lighting, Inc. directly via e-mail to request your Return Memo Authorization.

Customerservice@LushLEDLighting.com

Warranty return shipments will be covered if the following terms are met:

- Product is returned with RMA approval and provided proof of sale.
- Product must be returned in original packaging or equivalent.
- Damage due to poor packaging may void the warranty and will be the customer's responsibility.
- Warranty will be void if factory serial # has been tampered with or removed.
- Warranty will be void if "Do not remove" sticker is removed from protective screw.
- Warranty will be void if "Inspected in USA" sticker is removed from LED panel.
- Always write your RMA number on the shipping call tag and retain the receipt. Do not mark directly on the box.
- All warranties are void outside of the U.S.A. and Canada.
- Warranty return shipping charges are the sole responsibility of Lush Lighting, Inc.
- Certified Refurbished lighting fixtures and discontinued products are limited to a 12 month warranty.

Lush Warranty Serial #'s

Single Lens

2x Double Lens

Date _____

Dominator XL _____

Dominator _____

Lumenator _____

Vegetator _____

Herbal Vador _____